

## **Preside or Lead?**

The Attributes and Actions of Effective Regulators

# **34. It's April – Do you Know Where Your Legislatures Are?**

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April brings showers, flowers—and legislation. State legislatures want their commissions out of wireline but into green power; they want electric rates lower but electric reliability higher; they want water rates stable but water quality better. They want utilities to improve outage performance, but they won't fund enough commission staff to oversee that performance. These inconsistencies make regulatory life difficult. To solve the problem, consider three questions.

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