

## **Preside or Lead?**

The Attributes and Actions of Effective Regulators

# **14. Regulatory Multitasking: Does It Do Long-Term Damage?**

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If you're a commission chair, an advisor to your governor, your agency's chief administrative officer, a contact for your congressional members, and a supplicant before your state legislature, all in the same day, maybe you're excelling. But not if you're "multitasking." Multiple roles are unavoidable, but multitasking is undesirable. Simultaneous attention yields inattention.

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