

## **Preside or Lead?**

The Attributes and Actions of Effective Regulators

# **10. A Letter to Governors and Legislators: On Appointing Excellent Regulators**



Dear Governors and Legislators,

Congratulations on your (re-)election. Your many duties include appointing and confirming public utility commissioners. They are responsible for inducing high- quality performance by providers of electric, gas, water, and telecommunications service. Your appointees' decisions will affect millions of consumers; billions of investor dollars; the local, regional, and national economies; and our air, land and water. Here are eight thoughts on producing top-notch results.

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**Scott Hempling**

Attorney at Law LLC

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